



WrLife PARTICIPATIVE INTERNATIONAL MEDICAL INSURANCE

Mutualist, affordable, ethical

Claim settlement (09/06/2023)

When you contact any hospital please mention **ASSIST INTERNATIONAL SERVICES**

Emergency Call Center (24 hours in Bangkok **(English and Thai languages)**)

+66(0)953697939 mobile for emergency

Landline: Tel **+66(0)27197831**, Fax **+66(0)27197830** claim@assistinter.com

Emergency Call Center (24 hours) in London **(English language)**

24 hours free hotline in Thailand **+66(0)20260616**

In case of Inpatient, for your admission please provide your insurance card and your insurance certificate to the medical staff or call one of our emergency numbers.

-In case of hospitalisation (Inpatient) the platform pays directly the hospital after the medical report sent by the hospital.

-In case of outpatient, the insured advances the payment and send to claim@assistinter.com the hospital bill, medical report, bank account number, home or office address. Claim is paid back after 7 working days upon the receipt of following documents.

1/ Detailed medical report with full details of the insured

2/ Itemized bill for treatment and medicines

3/ Bank account details

Remarks : **uncompleted Claim cannot be processed**

Claims submitted more than 3 months after incident won't be processed.

-The patient has to advance the payment in that case because the hospital does not have enough time to send the medical report and medical history.

-In case WRLIFE is only a complementary insurance : client must contact his primary insurance, pays Hospital bills then submit all documentations and proof of payment to WRLIFE, so WRLIFE can complete reimbursement to client.

www.wrlife.net contact@wrlife.net

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