

WrLife PARTICIPATIVE INTERNATIONAL MEDICAL INSURANCE

Mutualist, affordable, ethical



Claim settlement

If you contact any hospital our name to tell is ASSIST INTERNATIONAL SERVICES

Emergency Call Center (24 hours in Bangkok (English and Thai languages) +66(0)953697939 mobile for emergency

Landline: Tel +66(0)27197831, Fax +66(0)27197830 operations@assistinter.com

Emergency Call Center (24 hours) in London (English language)
24 hours free hotline in Thailand +66(0)20260616

Claims sent more than 6 months after incident will not be covered.

In case of Inpatient, for your admission please provide your insurance card and your insurance certificate to the medical staff or call one of our emergency numbers.

-In case of hospitalisation (Inpatient) the platform pays directly the hospital after the medical report sent by the hospital.

-In case of outpatient, the insured advances the payment and send to claim@assistinter.com the hospital bill, medical report, bank account number, home or office address. Claim is paid back within 48 hours after the medical report sent by the hospital. The patient has to advance the payment in that case because the hospital does not have enough time to send the medical report and medical history.